ROOT CAUSE COMPUTE

ENGINEERING RELIABLE IT INFRASTRUCTURE

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B2B IT Support & Services

> **Direct Technical Support. Practical Solutions. Root Cause Focus.**
> We don't just fix symptoms; we identify and resolve the root cause. Below is our standard B2B rate card for infrastructure consulting, system provisioning, and managed IT services.

DIAGNOSTICS & CONSULTING

On-Site Infrastructure Assessment & Diagnostic Visit — ₹ 800

Initial site visit to diagnose network, server, or hardware issues.
(Consultation fee is 100% waived if the recommended repair/service quote is approved).

Freelance IT Consultant / Network Engineer (Day Rate) — ₹ 3,500 / day

Dedicated full-day on-site support for major infrastructure overhauls, office relocations, or extensive network deployments.

ENDPOINT & CLIENT SYSTEMS

Complete System Provisioning & Security Hardening — ₹ 2,500 / system

Clean OS installation (Windows/Linux), all firmware/driver updates, domain/network joining, endpoint antivirus setup, and mapped network drives.
(Recommended for new hires).

Standard OS Installation & Formatting — ₹ 1,500 / system

Clean OS install with standard drivers, basic software, and fundamental data backup.

SERVER & NETWORK INFRASTRUCTURE

Server Installation & Configuration — ₹ 4,500 / server

Windows Server or Linux/Ubuntu deployment. Includes core Active Directory setup, user roles, security baselines, and local storage configuration.

Network Routing & Firewall Configuration — ₹ 3,500 - ₹ 5,000

Setup of core networking hardware, secure firewall rules (Fortinet/pfSense/etc.), and secure VPN access for local or remote offices.

MANAGED IT SUPPORT (AMC)

Endpoint Maintenance Plan Routine updates, remote troubleshooting, and security monitoring per client workstation.	**₹ 600 / mo / device**
Server & Infrastructure Maintenance Plan Proactive server monitoring (Wazuh), backup verification, and priority root-cause incident support.	**₹ 3,500 / mo / server**

Rates are indicative starting points and may vary based on exact client requirements and environmental complexity. Hardware components, replacement parts, or software licenses are billed separately.

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